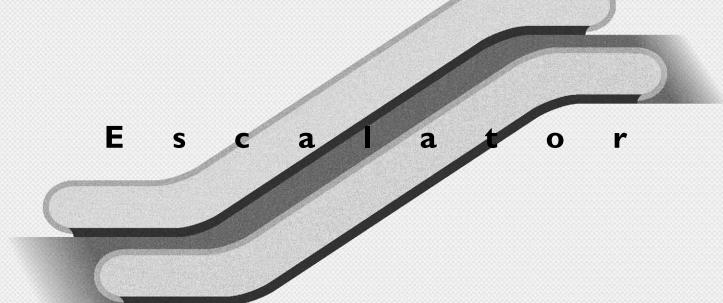


For managers in charge of operation **TOSHIBA TE series escalator**

Kindmover Instruction Manual

For Operation Management



Please read this instruction manual carefully before the operation for its correct and secure use, and keep the manual handy for future reference.

Introduction

Thank you very much for using TOSHIBA escalators. In order to ensure the elevator operates safely, maintenance is required. However, regular inspection by the operator on daily basis is necessary too.

Please assign an operator, who is directly in-charge of the operation of escalators.

To ensure an elevator is operated correctly and safely, the operator must read through this "Instruction Manual" carefully before the operation.

After finished reading this manual, please place it within reach of the operator.

When the owner or the operator changes, please make sure that this manual is hand over to the next operator. If you find any question or incomprehensible descriptions, please direct all inquiry to your nearest Toshiba office listed at the end of this manual.

.....

This manual is intended to be used as a guide of maintenance and operation of Toshiba escalator "Kindmover".

Terms and Definitions

An Owner is the person who owns the escalator.

An Operator is the person who is directly in-charge of the operation of escalators in use.

An engineer is the person within professional qualification, who is in-charge of the maintenance of the escalator.

Kindly sign up the maintenance contract with TOSHIBA ELEVATOR AND BILDING SYSTEMS CORPORATION. We assure you the satisfaca-tion of high quality

maintenance services.

Ensure quality performance and operation of your escalator.

- We understand the overall structure of the elevator clearly, including the design, manufacture, sales, installation, and maintenance, the correct technical information. Thus, our service is quality assurance.
- Records of use, defects, part replacements, repairs, inspections and other data are maintained in computers escalator by escalator. Thus, we can offer maintenance and inspection systematically and efficiently.

Ensure efficient repair and parts replacement.

• We supply appropriate parts according to the model and have all of them ready in stock. Repair service and part replacement can be done efficiently.

Quick action service is possible.

• In case of malfunction or emergency, our engineers are able to fix the problem in timely manner.

Take charge by professionals.

 Your elevator is always maintained by professionals. Only engineers who possess professional skills and qualification will be assigned to take charge of the escalator's maintenance.

Contents

Introduction 1
Safety precautions3
Safety precautions to be observed 4
Explanation of safety devices 11
Name and function of each part 13
Explanation of basic operation15Start operation15Stop operation16
Explanation of how to use for passengers 17
Example of an ESNAVI display18When the escalator is normally operated18When anomalies occur and the escalator stops18
Measures in case of emergency
Measures in case of disaster
Notice for daily check25
How to clean up and maintain27
Guidelines on the Maintenance and Operation of Escalators <i>29</i>



Definition of safety sign

This instruction manual includes important details to help avoid injuries for the supervisor, escalator users and others, so that the product can be operated safely and correctly.

Understand the following signs, symbols and their meanings, then read this manual. Follow all descriptions.

Description of signs

Sign Meaning of sign	
	Indicates "If erroneously handled, person may die or be seriously injured", and the degree of urgency imminence is high.
	Indicates "If erroneously handled, person may die or be seriously injured *1".
	Indicates "If erroneously handled, person may be injured* ² only material damage* ³ may occur".

- *1: "Seriously injured" means blindness, injury, burn (high-temperature and moderate-temperature), electric shock, fractures, poisoning, etc. with long-lasting effects or that require hospitalization and/or long-term hospital visits for treatments.
- *2: "Injured" means an injury, burn, electric shock, etc. for which the patient need not be hospitalized or need not be admitted to hospital for a long time.
- *3: "Material damage" means additional damage originating from the failure of assets and materials, and involving livestock and pets.

Description of symbols

Symbol	Meaning of symbol	
Prohibition	"O" indicates prohibition (a forbidden action). The practical detail of the danger is depicted in the form of an image or a sentence within or near the symbol.	
Mandatory Action	" Indicates a mandatory action (a compulsory action). The practical detail of the danger is depicted in the form of an image or a sentence within or near the symbol.	

Important notes:

Be sure to observe all safety precautions marked with the DANGER, WARNING and CAUTION labels, and do not do anything that is not described in this manual in order to avoid injury, death or property damage.

Disclaimer

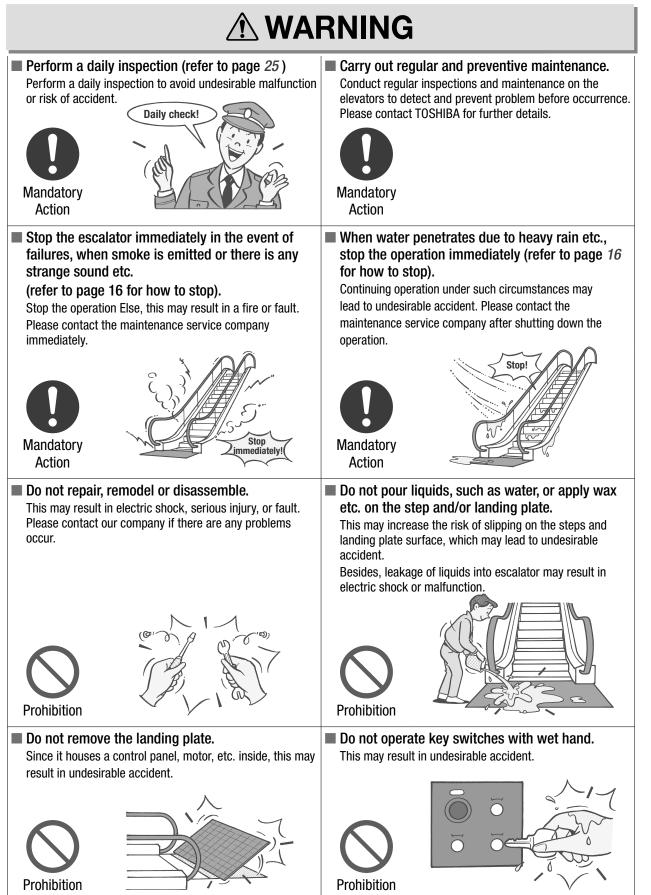
Toshiba shall not be responsible for any breakdowns or accidents caused by inappropriate management or usage, including but not limited to the following:

- · Failure to follow or apply the operating or handling instructions contained herein
- Inappropriate maintenance, inspections and/or repairs
- Unauthorized alterations to the escalator
- Use of parts other than those provided or specified by Toshiba



Safety Precautions

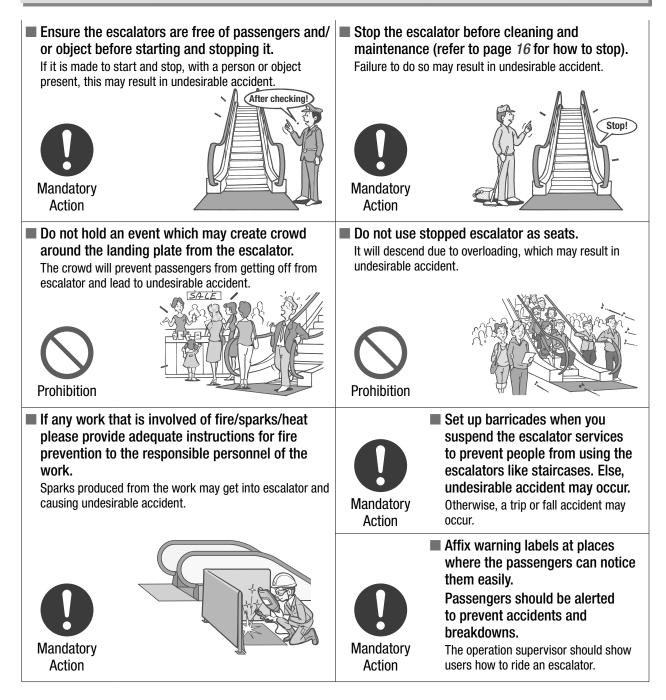
The following precautions apply to the Owner and the Operator of elevators.



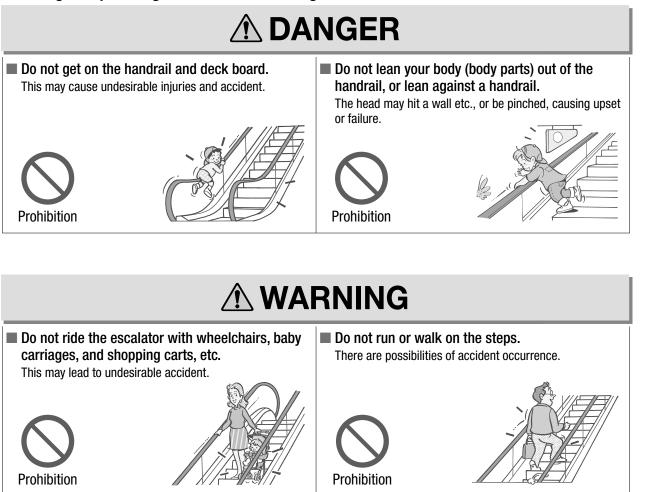
Definition of safety sign / Safety Precautions

Safety precautions to be observed (Continued)

The following precautions apply to the Owner and the Operation Supervisor of escalators.



Please guide passengers with the following instructions:

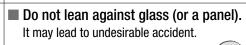


Do not run on and off the step. It may lead to undesirable accident.



Do not allow children to play around the escalators. This may lead to undesirable accident.







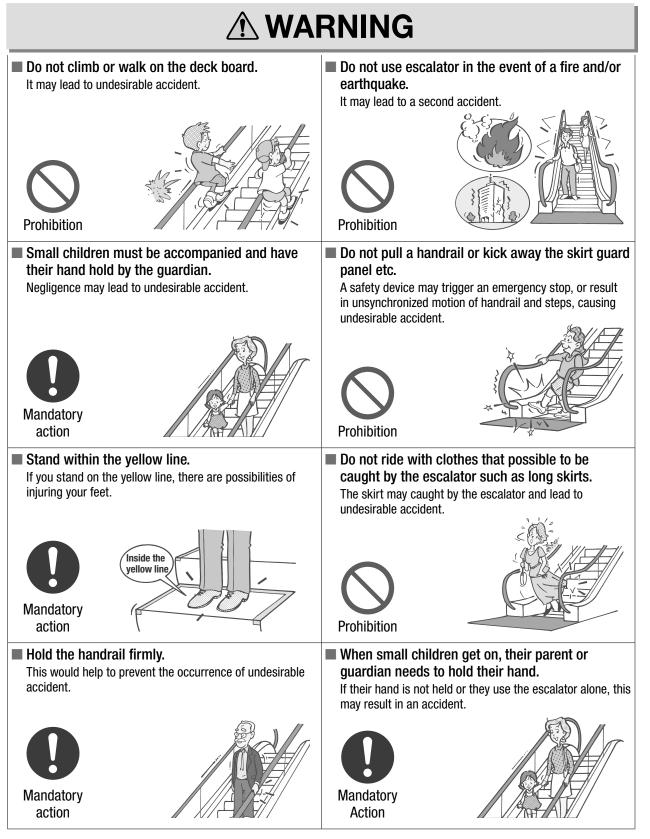
Don't touch

Do not touch the step, comb, skirt guard panel, or handrail inlet with hand. This may lead to serious injury and undesirable accident.

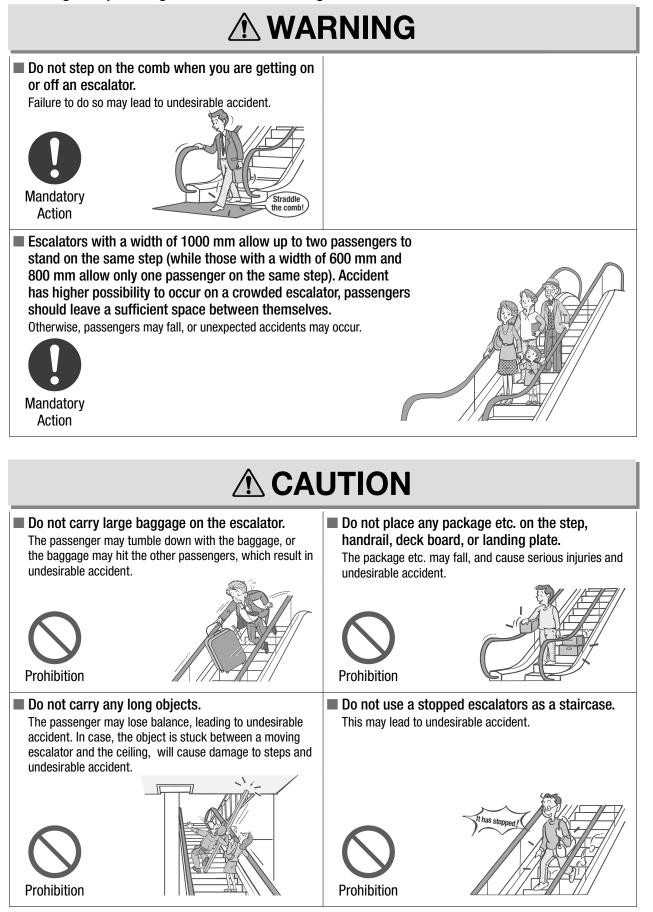


Safety precautions

Please guide passenger with the following instructions:



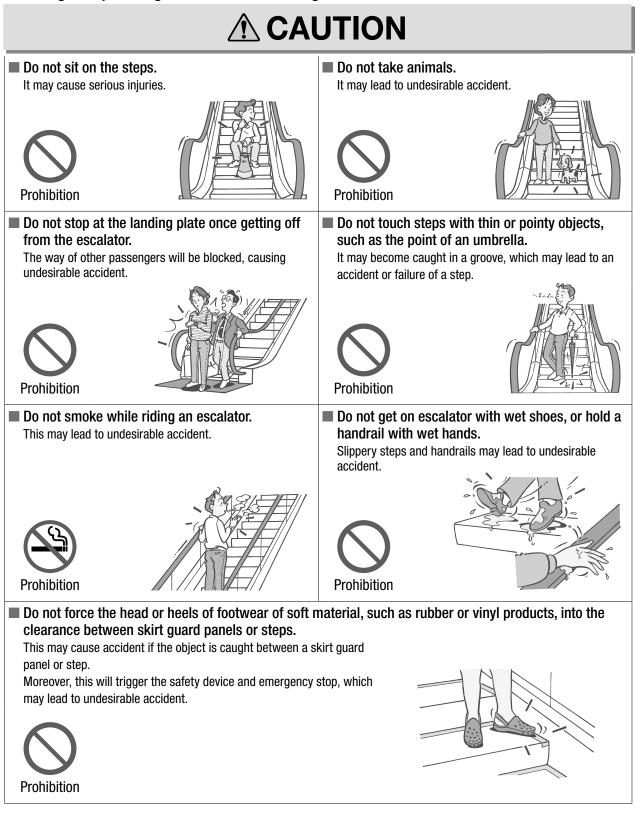
Please guide passengers with the following instructions:



Safety Precautions

Safety Precautions

Please guide passengers with the following instructions:



Please guide passengers with the following instructions:

Be careful for not letting your stiletto heels to be caught between the escalator steps. Stiletto heels may stuck in between the groove or comb, leading to undesirable accidents.





Do not ride the escalator with barefoot. This may lead to serious injuries.







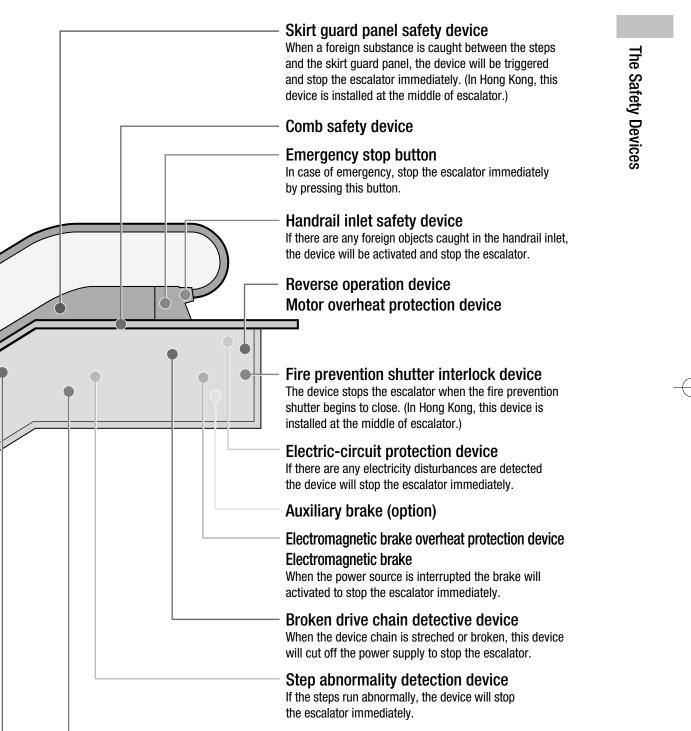
The Safety Devices

Safety devices in "Kindmover" (TE type escalator).

Kindmover (TE Type Escalator)

All of these safety devices trigger emergency stop. To resume the operation, please refer to page 19.

Skirting brush (option) —————————————————————	
Skirt guard panel safety device When a foreign substance is caught between the steps and the skirt guard panel, the device will be triggered and stop the escalator immediately. (In Hongkong, this device is installed at the middle of escalator.) Comb safety device <u>Emergency stop button</u> In case of emergency, stop the escalator immediately by pressing this button. Handrail inlet safety device If there are any foreing objects caught in the handrail inlet, the device will be activated and stop the escalator.	
Broken step chain detection device When the step chain is stretched excessively or broken, the device will stop the escalator immediately.	
Step abnormality detection device	
Step safety device	



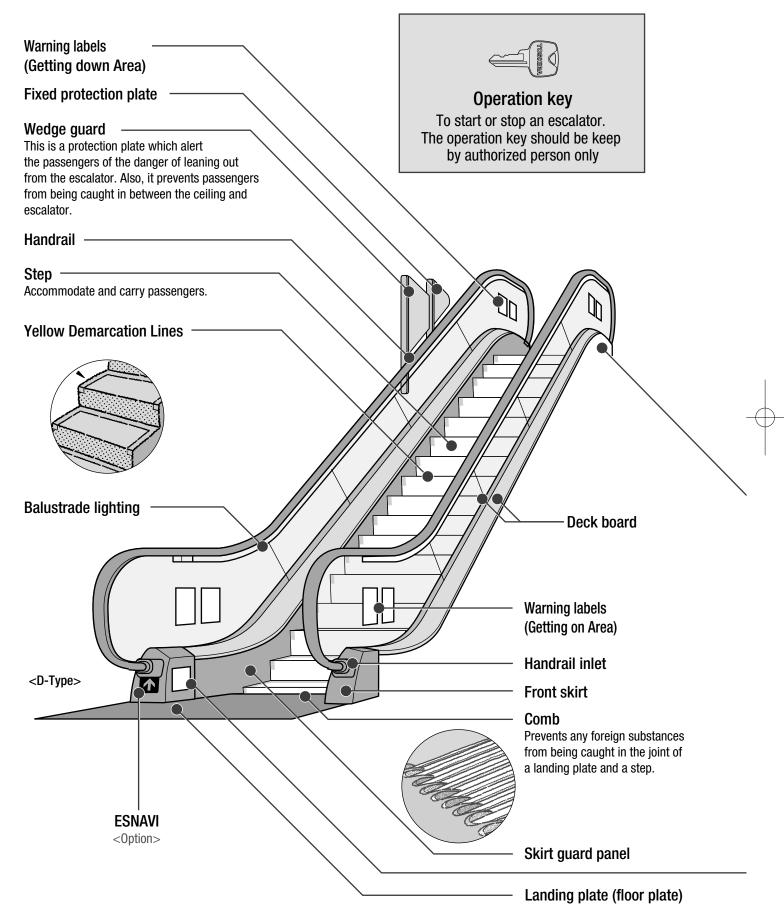
Handrail slip detection device.

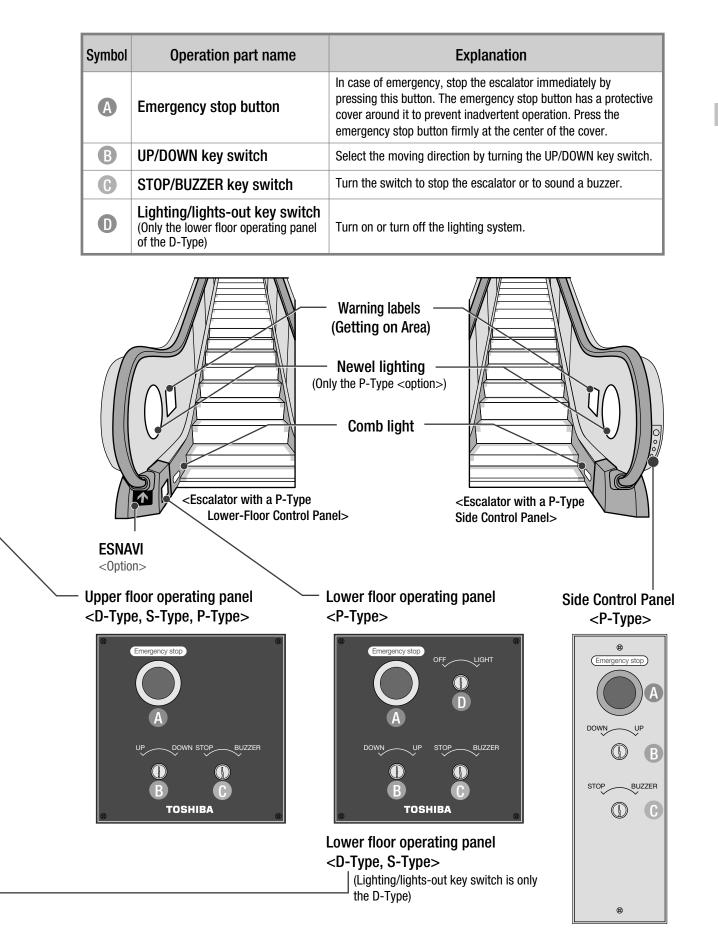
stop the escalator.

Step safety device

If any abnormality of handrail is detected, the device will

Name and Function of Escalator's Part





Name and Function of Escalator's Part

Operating Procedures

WARNING

Before starting or stopping the escalator operation,

make sure that there are no passengers on the escalator, and that there are no objects placed on the escalator.

Starting or stopping the escalator when there are passengers on the escalator could cause the passengers to fall or tumble, may lead to death or serious injury.

- Remove the key and return it to the in-charge person after the operation is completed to prevent unexpected accident.
- Do not operate keys and switches with wet hand.

There is possibility of electric shock if water reaches internal electrical components from the operating keys, which may lead to death or serious injury. This could also cause equipment failures or breakdown.

Start up

Make sure that there are no passengers on the escalator, and that there are no objects placed on the escalator.

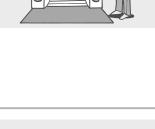
- If anyone is on the escalator, wait until they have gotten off.
- If any objects are placed on the escalator, remove them.
- If the escalator is interlocked to fire-proof shutters, make sure that the fire-proof shutters are completely open.

Turn the operating panel STOP/BUZZER switch to the "BUZZER" position.

- The alarm sounds, informing anyone in the vicinity that escalator operation is about to begin.
- If the alarm does not sound, contact the maintenance service company.

Turn to the desired direction of operation via the up/down key switch.

- If the escalator has lighting system installed, all of them will turn on at the same time.
- ESNAVI is used to display the display the moving direction of the escalator to the passengers. Please refer page *18* th for further details of ESNAVI.









Operation key

Use to start or stop an escalator. The operation key should be keep by authorised person only.

	Shutdown			
1	 Make sure that there are no passengers on the escalator. If passenger is present, please wait for the person to get off from the escalator. 	After checking		
2	 Turn the operating panel STOP/BUZZER key switch to the "BUZZER" position. The alarm sounds is to alert the people around that escalator operation is about to stop. 	STOP BUZZER		
3	 Turn STOP/BUZZER key switch to the "STOP" position. The escalator will stop. If the escalator has lighting system and ESNAVI installed, all of them will turn off at the same time. 	STOP BUZZER		

• If the escalator has lighting system and ESNAVI installed, all of them will turn off at the same time. Operating Procedures

How to Ride an Escalator Safely

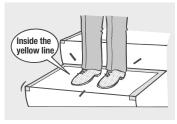
Please also read the safety precautions (refer to the page *3*) and observe the right methods to use escalators (refer to the page *4 to 10*) to the users via notice or announcements, etc. Please guide users directly, especially during rush hours.

Always stand within the yellow demarcation line of the step.

 If you stand on the yellow line, you may get your feet caught between a moving step and the skirt guard panel, or between the steps.

Hold the handrail firmly.

• Hand of small children must be hold by the guardians.







• Escalators are not staircases; running or walking on escalators may lead undesirable accident.



Step over the comb when you get on/off the escalator.

 Give instructions to passengers, so they can get on and off the escalator safely especially for children, elderly and disabled passengers.



Attention to The Owner and The Operator

Escalators with a width of 1000 mm allow up to two passengers to stand on the same step while those with a width of 600 mm and 800 mm allow only one passenger on the same step. To avoid tripping or unexpected accidents due to contacts of passengers or with baggage, please make sure that passengers allow a proper space in front and behind them.

When the escalator is crowded with passengers, please give instructions to or restrict the flow of passengers to have them keep a proper space in front upon getting on the escalator to prevent crowd at the landing area. If the landing area is crowded, stop passengers from getting on the escalator immediately to avoid undesirable accident.

Definition of ESNAVI's signals

< Option >

- ESNAVI indicates the moving direction of the escalator before passengers get on an escalator.
- When a safety device is activated, the escalator will be stopped, ESNAVI will indicate the position of safety device to enable the maintenance staff to find out the problem quickly.



Safety Measures in Case of Emergency

In Case of Emergency Stop

When the emergency stop button is pressed or a safety device had been activated, please follow the procedures stated below:

[Where ESNAVI is not applied]

Inspect the handrail inlet, front skirt, comb, step, skirt guard panel, etc. (Refer to page *25* for the checking method)

- If any foreign object or problem is found, please contact the maintenance service company.
- If case of accident results in injury or death, please refer to page 20.

Start the escalator. (Refer to page 15 for how to start)

• In case you are unable to start the escalator, please contact the maintenance service company.

[Where ESNAVI is applied]

Please refer to page 18 for the definition of ESNAVI's signs.

Inspect the handrail inlet, front skirt, comb, step, skirt guard panel, etc. (Refer to page *25* for the inspection method)

- Please identify the cause of the emergency stop via ESNAVI. (Please refer to page 18 for defination of the ESNAVI's signs)
- If any foreign object or problem is found, please contact the maintenance service company.
- In case of accident results in injury or death, please refer to page 20.

Check if the display color of ESNAVI has turned to green.

- When the cause of an emergency stop is solved, the display color of ESNAVI will turn to green. Escalator is able to restart.
- If the display color does not turn to green, please do not restart the escalator. Please contact the maintenance service company immediately.
- In case of **HT** ,escalator can not restarted, please contact the maintenance service company.

Start the escalator. (Refer to page 15 for how to start)

- In case you are unable to start the escalator, please contact the maintenance service company.
- In case it stops frequently for the same cause after restart, or immediately after restart,
- please contact the maintenance service company.

In Case of Accident Results in Injury or Death Occurs

Stay calm and take action according to the following procedures: Please contact the police/fire service, and maintenance service company immediately.

Press the emergency stop button immediately.

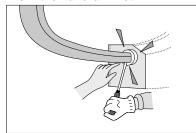
- The escalator stops.
- Take the possible safety measures to rescue the victim(s).
- Please contact the fire station if the rescue is impossible, and in case of serious injury.
- Pay attention during the rescue operation and keep unauthorized people away from the spot.

Contact the maintenance service company.

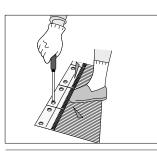
Example of the rescue method

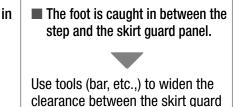
When fingers were caught in the handrail inlet.

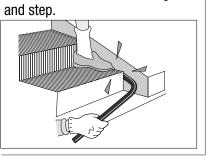
Use tools (driver etc.) to help the victim to draw out his/her fingers from the handrail inlet.



- Hand and/or foot are caught in between the comb.
- Remove the comb with a screwdriver.







 These rescue methods are examples. The rescue may be difficult depend on situation. In such cases, please seek for professional help.

Safety Measures in Case of Disaster

In case of disaster, it is very important for the supervisors to assess the situation calmly, take action promptly, and always ensure user's safety.

Here, we explain the procedures to be taken in times of disaster.

In Case of Earthquake

Please do not use the escalator in case of earthquake. Taking refuge on an escalator may lead to secondary accident.

When you suspend the escalator services, put up barricades to prevent people from climbing up or down escalators like staircases to prevent undesirable accident. Otherwise, a trip or fall accident may occur.

Notify passengers about the occurrence of an earthquake by making announcement, and direct alert them for not to use the escalator.

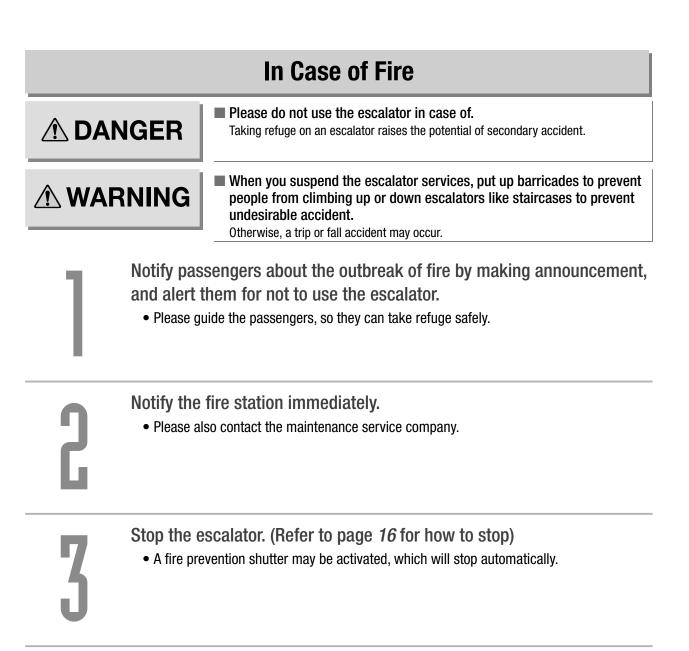
• Please guide the passengers, so they can take refuge safely.

Stop the escalator. (Refer to page 16 for how to stop)

Carry out daily inspection, after the earthquake has subsided. (Refer to page *25*)

• In any problem is detected, please contact the maintenance service company.

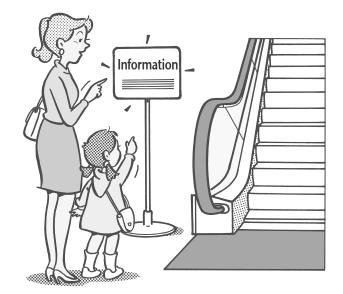
• If no problem found, please resume the operation (refer to page 15 for how to start).





Safety measures in case of disaster (continued)

Power Outage Notification			
A W	RNING When you suspend the escalator services, put up barricades to prevent people from climbing up or down escalators like staircases to prevent undesirable accident. Otherwise, a trip or fall accident may occur.		
1	Notify users of the power outage via notice and announcement etc. in advance.		
2	Stop the escalator, before the power is cut off. (Refer to page <i>16</i> for how to stop)		
3	Resume the operation, after the power is restored. (Refer to page <i>15</i> for how to start)		



		In Case of Rainstorm	
▲ DANGER If water penetrates into the escalator due to heavy rain etc., please stop the escalator immediately (refer to page 16 for how to stop). Continues the operation may lead to undesirable accident. If the equipments /parts have been soak info water, replacement may be required			
	RNING	When you suspend the escalator services people from climbing up or down escalat undesirable accident. Otherwise, a trip or fall accident may occur.	
	In case o	f Rainstorm (Possibility of Water	Leakage)
 Stop the escalator (Refer to page 16 for how to stop). When there is possibility of water leakage, please stop the escalator. 			
2	Create a dy in to the es	yke to prevent water from flowing scalator.	
[After the Rainstorm]			

Check the landing plate to ensure there is no trace of any water having penetrated into the escalator.

- If any of water trace is detected, please stop operation and contact the maintenance service company (refer to page 16 for how to stop).
- If there is not trace of water leakage, please resume the operation (refer to page 15 for how to start).
- Although the outdoor escalators are designed to withstand certain extend of rainstorm. but we would recommend you to stop it in advance, like a normal escalator during rainstorm.

[If any parts of the escalator had been soaked in water during operation]

Please stop the operation immediately and contact the maintenance service company.

• Please do not resume operation under any circumstances unless procedures such as the insulating measurement test etc. draining, dryness check have been done by an authorized technician.

Safety Measures in Case of Disaster

Procedure for Daily Inspection

Please conduct daily inspections.

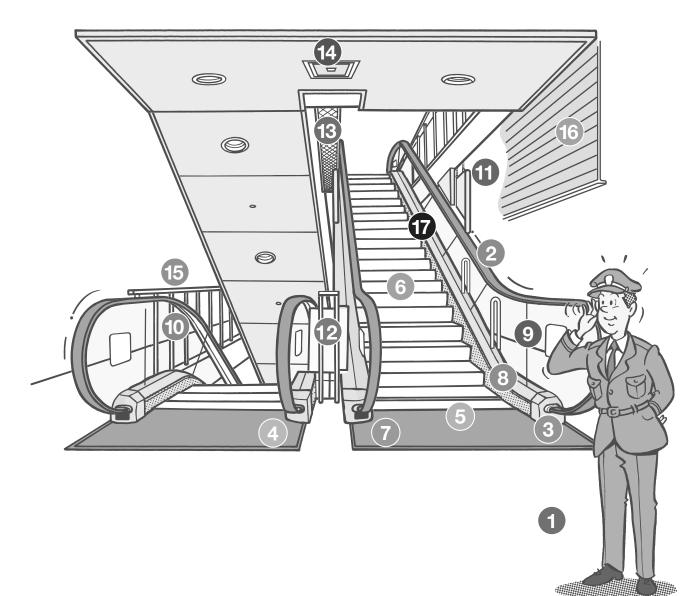
Conduct regular inspections daily to prevent undesirable problem and accident. Operation with safety comprised may lead to undesirable accident.

Please conduct the following inspection everyday.

If anything unusual occurs, please contact the maintenance service company.

Please check the surrounding facility installation situation at the time of test runs and round checks. If the safety equipment is deficient, or any obstacle exists, do not operate the escalator under any circumstances.

Inspection		Content of inspection	
1	Operational status	Ensure there is no sign of abnormal sound.Ensure there is no sign of abnormal vibration.	
2	Handrail	 Ensure there is no sign of abnormal flaw. Match the step speed. Ensure there is no sign of abnormal vibration. 	
3	Handrail inlet safety device	Ensure there is nothing missing or damaged.Ensure nothing is caught.	
4	Front skirt	Ensure there is nothing missing or damaged.Ensure nothing is caught.	
5	Comb	Ensure there is nothing missing or damaged.Ensure nothing is caught.	
6	Step	Ensure there is nothing missing or damaged.Ensure nothing is caught.	
7	ESNAVI <0ptional>	 Ensure there is nothing missing or damaged. Ensure it display operates normally or does not blink. 	
8	Skirt guard panel	 Are not in contact with a step. Ensure the clearance between steps is not excessive. Ensure nothing is caught. 	
9	Glass panel/Deck board	• Ensure no damage.	
10	Lighting (only the D type) Skirt guard panel lighting <optional></optional>	 Ensure it operates normally or does not blink. Ensure that there is no damage or crack on the acrylic cover of the skirt guard panel lighting. Ensure the skirt guard panel lighting is operates normally and not flickering. 	
0	Wedge guard	Ensure no damage.Ensure it does not shift.	
12	The partition plate for ingress prevention	 Ensure no damage. Please provide partition plate prevent the passengers from falling from the clearance between the balustrade and the fall prevention fence, etc. in a landing place. 	
13	Falling object prevention net	 In order to catch falling objects, to prevent accident, please install a net for protection etc. in the middle blow-by part. 	
14	Speaker	 It is effective if you use announcements over a store's public address system etc. for guidance, PR, etc. concerning the right method of getting on and off escalators. 	
15	Fall prevention fence	 Please install a fence around the escalator to prevent a small child nor any object from falling accidentally. 	



Inspection Conte		Content of inspection	
16	Fire prevention shutter interlock device	 In the event of fire, it is needed to isolate the escalator from the outside. 	
Ð	Deflector	Ensure no damage.Ensure it does not shift.	

• Please remove any object that triggered emergency stop in (3), (5), (6) and 8 (refer to page 13 for how to stop).

• 7, 10 and 11 are optional, depend on situation.

Procedure for Daily Inspection

How to Clean Up and Maintain

Please do not pour liquids, such as water, or apply wax etc. on the step and/or landing plate.

This may increases the risk of slipping on the step and landing plate surface, which may lead to undesirable accident. Besides, leakage of liquid into escalator may result in electric shock or malfunction.

Please stop the escalator before cleaning and maintenance (refer to page 16 for how to stop). Failure to do so may result in undesirable accident.

Cleaning The cleaning method area • Wipe with a dry soft cloth. · Wipe stubborn stain with neutral detergent diluted to about 1%. Remove the moisture with dry cloth later. After the handrail dries, please apply slide agent* with a cloth to the handrail surface. When the liquid dries, please wipe with a dry cloth. Keep in mind that the handrail may get scratched if it is neglected or over-wet with too much silicone. Handrail Stop the escalator. Clean only the exposed portion of the handrail. When the cleaned section is thoroughly dried operate the escalator to expose a remaining section and continue with the cleaning operation. *An example slide agent Toshiba Silicone emulsion TSM 630 <GE Toshiba Silicones Co., Ltd.> **Comb Step** Remove rubbish etc. with a vacuum cleaner. Landing plate • Remove any rubbish the groove of the comb or step.

Note

Please do not use benzene, a thinner, a gasoline, etc.

These solvent may cause degradation and discoloration of escalator material.

Cleaning area	The cleaning method		
Glass panel Deck board	 Wipe with the dry soft cloth. Wipe stubborn stain with neutral detergent diluted to about 1%. Remove the moisture with dry cloth later. Please read the instruction manual for how to use the glass cleaner. 		
Illumination cover ESNAVI Front skirt	 Wipe the stain with neutral detergent diluted to about 1% strength. Occasionally, wipe of the stain with plain water. Remove the moisture with dry cloth and apply anti static agent. Users should read the instruction manual for how to use the antistatic agent. 		

Please apply a slide agent to the skirt guard panel once or twice a month.

Inadequate side agent may cause the shoes etc. to become drawn into the clearance between the step and skirt guard panel.

Please do not allow the slide agent adhere to a step. Else it may lead to undesirable accident.

Cleaning area	The cleaning method		
Skirt guard panel	 Please apply a slide agent once or twice a month. (When a fluoro-resin coating skirt is used, please apply about once every three months.) An example slide agent Toshiba Silicone emulsion TSM 630 <ge co.,="" ltd.="" silicones="" toshiba=""></ge> 		

Contact Toshiba when you need to dispose of or move escalators.

DANGER

Note -

Guidelines on the Maintenance and Operation of Escalators

A DANGER	 Please implement legal regular inspection and maintenance checks. The escalators should be inspected and maintained regularly to ensure the safe use of escalators and it is performance. Please consult with our company regarding to the inspection and maintenance. The oil etc. used for lubrication may accumulates in the lower truss of the escalator. Please conduct regular inspection to prevent oil leakage problem. Therefore, be careful regarding the following: Please do not enter into any maintenance contract with any unauthorized / unqualified maintenance company. Please do not engage in the recovery of oil by any means other than through a maintenance operator. Please dispose of recovery oil properly to avoid environment pollution.
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As described above, escalators must be a safe means of transportation that can be used conveniently in our daily life. Of course, to ensure safety, the equipment itself must be designed to be safe, but at the same time, it should also be properly used and maintained.

In order to prevent accidents and ensure safety, the owner and the operation supervisor of escalators should fully understand them and perform daily maintenance and operation properly.



Memo

